

Position: Manager, Information Technology Services **Announcement:** 19-96
Company: Tennessee Valley Authority, Office of the Inspector General **Opening Date:** 03/06/2019
Department: OIG-IT Services **Closing Date:** 04/05/2019
Work Location: Knoxville, Tennessee
Salary: \$97,500 - \$134,100

Named one of the "Best Places to Work" in the federal government each of the last 4 years by the Partnership for Public Service, the TVA Office of the Inspector General (OIG) is a federally-mandated oversight organization charged with preventing and detecting fraud, waste, and abuse and fostering efficient and effective operations within the Tennessee Valley Authority. TVA is the largest government-owned electric utility in the United States, providing electricity to 9 million people in 7 states.

The Manager, IT Services is responsible for leading the information technology function to support effective and efficient OIG operations and data activities. This role is broadly accountable to initiate and drive strategy, planning and effective team execution for the OIG information technology, as well as manage the functional day-to-day operations, cybersecurity, data analytics, customer support, compliance and reporting. Project oversight, routine operational oversight, and financial management are required.

Principal Accountabilities:

- Work with Director of OE & IT Services to develop the overall IT Services' strategy, timing, and direction.
- Define and maintain the department tactical roadmap for a 3-year plan with specific actions, metrics and deliverables.
- Lead and manage the estimating of the resources and budget needs for IT Services.
- Manage IT systems and applications to ensure effective and efficient operations.
- Ensure IT systems are secure through effective prevention, monitoring and response tactics.
- Responsible for the selection, coaching & development and performance of IT Services team members.
- Ensure OIG and TVA system and application interdependencies are effectively maintained.
- Ensure OIG customer satisfaction.
- Ensure OIG systems comply with federal requirements and regulations.
- Participate in OIG focus area teams that relate to IT Services.
- Ensure IT Services' policies are up to date and followed.
- Support IT Services project development and execution and ensure effective stakeholder management.
- Consult with OIG leaders and promote tools that effectively, efficiently, and securely supports OIG operations.
- Monitor the industry, regulations, laws, and technology to stay current and apply those findings to IT Services' operations strategy and plan.

Desired Knowledge/Skills/Abilities:

- Demonstrated competencies in leadership, delegation, analysis, teamwork, coaching/development, customer service, planning/organizing, flexibility, stress tolerance, communication, and influence/change management. Demonstrated strategic and tactical IT planning. Broad knowledge of business functions and related IT / cybersecurity needs. Must stay familiar with Federal laws, regulations, and industry best practices for IT and cybersecurity strategies and technology. Excellent ability to research, evaluate and recommend technical solutions. Ability to develop plans and execute complex efforts involving application of advanced technological knowledge. Must demonstrate tact and effective judgment dealing with confidential/sensitive material. Ability to obtain and maintain Top Secret security clearance required.

Minimum Requirements:

- Bachelor's degree in business or information technology.
- Seven years progressive and relevant IT infrastructure experience required. Prior supervisory and cloud implementation and security experience highly desirable.
- Must possess a valid driver's license and a willingness to travel as OIG work necessitates. Must be able to successfully complete a physical examination including submission to urinalysis to screen for illegal drug use prior to appointment.

How to Apply:

By Friday April 5, submit electronically a cover letter and resume to oigcareers@tva.oig.gov. Announcement number should be included in the subject line of your email. Also, please note the source where you found the vacancy announcement.

For more information about our office, please see our website at <http://oig.tva.gov>. For more information about TVA, please see the TVA website at <http://www.tva.gov>.